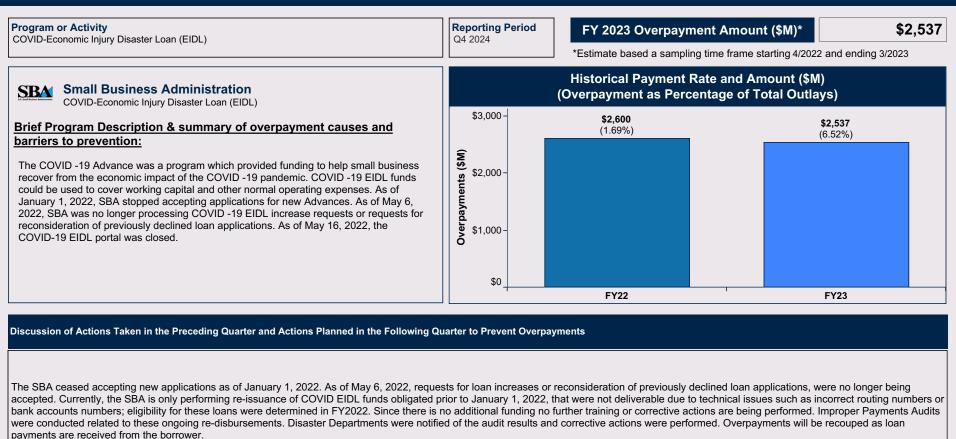
## **Payment Integrity Scorecard**



| Accomplishments in Reducing Overpayment |   |   |        |  |  |
|---|---|---|--------|--|--|
|   | 1 | The COVID EIDL program has ended, and no additional funding is available for the program. | Jan-24 |  |  |

## Payment Integrity Scorecard

| Program or Activity<br>COVID-Economic Injury Disaster Loan (EIDL) |   |           |        |   | eporting Period<br>04 2024 |   |  |
|---|---|-----------|--------|---|----------------------------|---|--|
| Goa   | Is towards Reducing Overpayments  | Status    | ECD    |   | Recovery<br>Method         | Brief Description of Plans to Recover<br>Overpayments   | No Brief Description of Actions Taken to Recover Overpayments                          |
| 1   | The SBA ceased accepting new applications as of January 1, 2022. As of May 6, 2022, requests for loan increases or reconsideration of previously declined loan applications, were no longer being accepted. | Completed | Jan-24 | 1 | Recovery<br>Activity       | Overpayments are recovered via repayment<br>of the loan; the borrower is contractually<br>obligated to repay the loan, which includes<br>the portion of the loan that is an improper<br>payment. If the borrower fails to repay the<br>loan, regularly defined recovery efforts are<br>implemented. | Recovered via loan payments received and continued regularly defined recovery efforts. |

| Amt(\$)  | Root Cause of Overpayment   | Root Cause Description   | Mitigation Strategy  | Brief Description of Mitigation Strategy and Anticipated<br>Impact  |
|----------|---|--|--|---|
| \$2,537M | Overpayments within agency<br>control that occurred because of a<br>Failure to Access Data/Information<br>Needed. | The most prevalent causes of improper payments due to<br>Failure to Access Data/ Information Needed stemmed from<br>missing verification of business ownership, incorrect<br>accounting of duplication of benefits, missing franchise<br>documentation, and incorrect calculation of EI. | Training teaching a particular skill or type<br>of behavior; refreshing on the proper<br>processing methods. | The Training mitigation strategy includes training the Departments' staff on<br>causes and prevention of improper payments. The corrective action process<br>may include obtaining required documentation. Impact is nil as the program<br>has ended. |